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Date: Tuesday, 28 January 2025

Governance Support  
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Dear Member

## **ADULT SOCIAL CARE AND HEALTH OVERVIEW AND SCRUTINY SUB-BOARD - THURSDAY, 16 JANUARY 2025**

I am now able to enclose, for consideration at the Thursday, 16 January 2025 meeting of the Adult Social Care and Health Overview and Scrutiny Sub-Board, the following reports that were unavailable when the agenda was printed.

<b>Agenda No</b>	<b>Item</b>	<b>Page</b>
7.	<b>Adult Social Care Improvement Board - Co-production update</b>	(Pages 71 - 86)

Yours sincerely

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# Co-production Update January 2025

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Presentation to Overview & Scrutiny Health and care sub committee

16<sup>th</sup> January 2025

Presented by Lee Baxter – Divisional Director Adult Social Care.

Agenda Item 7

# Areas of focus. January 2025

- Reward and Recognition Options Appraisal
- Involvement Plan and guidance (pilot)
- Partnership Boards – future thinking
- Involvement Strategy
- Building internal capacity and skills for involvement work

# Use of council funding to support involvement

- Current budget supports a £4,000 investment to offset facilities and some hospitality costs associated with events that encourage Engagement, involvement or co-production.
- Current budget constraints mean that both the council and the NHS trust are unable to reimburse out-of-pocket expenses.
- Options paper drafted to consider if we can increase budget, which may encourage more open engagement – but at this time there is still more work to do on development of our processes to ensure open dialog and co-production with our communities.

# Putting co-design in all our work

- An involvement plan template and guidance has been created to support colleagues to incorporate engagement, co-design and co-production into their work. This will be rolled out on a pilot basis to the Strategic Commissioning team in Torbay Council.
- This will be supported by more experienced colleagues using a coaching approach to help build skills and confidence, and help drive a change in culture.
- This plan will aspire to involve people with lived experience as much as possible when we commission, design and deliver adult social care services in Torbay. An education pathway has also been created on The Hive (TSDFT). We would like to replicate this on iLearn (Torbay Council) when capacity allows.

# Partnership Boards Proposal

- Further work to do to understand best way forward.

# Involvement Strategy

- A strategy for 2025 – 2029 has been developed, informed by best practice research, local engagement and shared learning with other local authorities.
- Requested by the LGA Peer Review last year.
- Submitted to Trust Quality Assurance group awaiting sign off.
- Officer sign off in Torbay Council.
- The Involvement Strategy being signed off will support the Involvement Steering group with its mandate to implement Co-production in the ASC integrated Commissioning Team Culture, endeavouring to make it a business-as-usual best practice.



# Future Capacity Building

- We are preparing for some changes in the resources available to support our development in our co-production. We are therefore considering how we adopt a different focus, building capability and capacity by upskilling all relevant staff. Ultimately, we need to adopt involvement as the default way of working.

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# Adult Social Care Improvement Board – Co-production update

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Presentation by

Lee Baxter – Divisional Director Adult Social Care, Torbay Council.

Carly Wyman – Co-Production Officer Living Options Devon

Agenda Item 7  
Appendix 1

**TORBAY COUNCIL**

# Why is this important?

- We want to design services that truly align with the views of our population
- We want to be able to engage with our community partners in a way that respects them as equal voices in the future planning of service delivery.
- To truly understand our population at a grass roots level. Hearing and feeling the needs across a diverse population.
- Supports the requirements of CQC and the Local Authority to adhere to TLAP Principles... Think Local, act personal. This ensures that our citizens' voices are central to the work that we do.

Co-production makes a <b>meaningful difference</b> to people's lives	'Nothing about us without us'	Co-production is not about giving up power, but <b>sharing power</b> and as a result becoming <b>more powerful as a collective</b>
Co-production is embedded as part of the <b>'day job'</b> and not a 'nice to have' or an afterthought. It requires the <b>right culture, environment, buy in and resource</b> to get it right and be meaningful	Commissioners or public bodies are not 'fixers' of problems but <b>facilitators</b> who work with people to find solutions	Co-production supports <b>sustainability</b> – by enabling people to shape and be responsible for local services better outcomes can be achieved, and public resources can be safeguarded
Co-production may result in the testing of new approaches and innovative thinking, and we must be <b>open and willing to listen and try</b>	A <b>'role change'</b> is needed – local people are no longer to be seen as 'users', 'patients' or 'clients' but <b>equal partners</b> . A change in attitudes, priorities and training may be required	Co-production is <b>everyone's business</b> and must be embedded at all levels of a system or organisation. It cannot operate in isolation if genuine outcomes are to be met

# What is Co-production.

- Feedback → Consultation → Engagement → Co-Design → Co-Production

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# This is everyone's responsibility

- The whole system to be challenging on 'how people have been involved in the co-design of services, (not just consulted on).
- Elected members
- Officers
- Co-production allows teams and partners to work alongside our citizens in a way that services can develop in a more receptive way to make a difference within our communities, in-line with what people are telling us.

# Our work so far.....

- Necessary incremental shift.....
- Recognising what has led us to this point (working to understand our journey towards co-production). We must see this as discovery.
- Work with LD ambassadors to develop 'The Big Plan'.
- Care home engagement work.
  - Torbay Carers
  - LD meaningful employment
  - Direct Payments
  - Reaching out engagement work



# Next Steps

- Make use of existing great groups and networks.
- Being brave enough to reach out and have open conversations with people in the community.
- Need to agree principles of a way to work with all partners across health and social care.
- Thriving communities.
- Continue with Evolution.
- Culture change.
- Look at opportunities for co-production in our transformation work.

# Discussion and questions.

- What opportunities do you see?
- How would you want to contribute?

